

COURSE TITLE:

## LETTING GO

One of six single-day workshops in our founders' series.

**DESIGNED FOR:** Hospitality Founders

**ATTENDED BY:** Founders with all levels of and types of managerial, directorial, retail and hospitality experience.

£245.00 +VAT HALF

DAY - the fee can be used as a credit against any non-founders courses

### WHAT IS IT?

How to build a working climate in your business that is focused on performance so that you can let go

### HOW IT WORKS

An informal environment. Hospitality founders only.

### LEARNING OUTCOMES

Sharing responsibility is one of the five key features of a high performing team but it is riddled with potential problems. Delegation - when done well - greases the wheels of performance, driving development and engagement. How to deal with the inevitable stresses that come with delegating responsibility for the management of the business you created

### ABOUT WATERSHED

We think some 'step-ups' in hospitality management are steeper than others – those where you have to change the way you work, not just how you work. That's why we've curated courses and programmes designed to support bar & restaurant managers exactly when they need it most.



1 Server  
2 New Manager  
3 General Manager/Head Chef  
4 Ops Manager

#### 1-2 MANAGING YOUR FRIENDS

For team members stepping up for the first time. Because being a "friend" one day and a "manager" the next is a really hard balance to strike.

#### 2-3 GOOD TO GREAT

For those new to line management. Because managing a team to deliver long term results requires a manager who can create a high performing culture, delegate, coach and give feedback skilfully.

#### 2-3 BUILDING STRONG BRIGADES

For chefs taking charge of the brigade for the first time. Because managing people isn't like following the spec sheet.

#### 3-4 MOVING INTO MULTISITE

For those responsible for more than one location. Because not being the "doer" at the coal face of the business anymore is unnerving.

We bring talented leaders and potential leaders from mixed independent hospitality businesses together to enable authentic learning in an informal and responsive environment.

Our style is not an "expert" opinion delivered by a trainer but a truly collaborative approach to the day that encourages sharing of best practice, buy-in and practical application. It's an approach with proven lasting impact on participants, their teams and their organisations.