

BOOKINGS

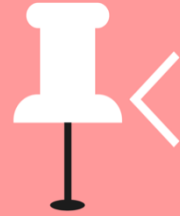
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DISCUSS

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FOUNDERS BREAKFAST EVENTS

£245.00
Extra seats 50%



Founding and growing a business is an exceptional achievement. As success follows, so do layers of management. At every one of these inflexion points the founder faces new challenges.

With this in mind, we run regular founders' breakfast events which cover a range of management subjects. Fees can be used as a credit against future bookings for your managers and chefs

Hosted by Watershed, and led by specialist facilitators, the events are lively, informing and there's always plenty to take away and act on

IF OPS RULED THE WORLD

Friday 16th May
9am – 12.30pm
C London, venue TBC



With Chantal Wilson

Tough on CEOs, demanding of People Directors, and unrelenting on ops of which she's managed hundreds

Come and meet Chantal: she has a turn of phrase which makes her reputation as one of the few operators that other operators want to listen to, entirely justified.

She's particularly good at:

- How to do growth without losing integrity
- Holding a mirror up on policies
- Landing an impact in 30 minutes
- Why ops so often misunderstand chefs
- Finding the lost energy in Gen X and getting Gen Z to work on time
- Lightbulbs and grimy ventilators
- What happens if you let Ops rule the world

We will explore:

- Her ITO – a process for making informed decisions - Managing the inputs and the throughputs not just the outputs
- Value statements and operations manuals; and how they make the author *feel* good, but what's the difference between ink on paper and one that does what it's supposed to do?
- How to approach every conversation as a performance one and as a coaching opportunity
- The ripple effect
- How data and insights are the ultimate weapon at your disposal to inspire performance.

Chantal Wilson

Chantal has seen people action at a blue chip list of hospitality and retail orgs. including Nando's, Wagamama, The Olympic Games, Catch 22, Honest Burgers, Storal, Youda and NQ64 Arcade Bars.

In her own words

A 5ft nothing Canadian who you can count on to press the 'bullshit' button. I love being a thinking partner to leaders who know that empowering, trusting and believing in your people is the route to success; not to mention a whole lotta fun. So let's think together, breakdown barriers, stir some shit up and make a difference in peoples lives

